

Terms and conditions of sale

All prices are quoted exclusive of G.S.T

1. Cooling Brothers standard terms & conditions of sale apply. Standard and quoted lead-times may vary due to varying production demands at time of order.
2. Prices indicated herein will be held firm for a period of 90 days from the date of this advice. Price is based on size and quantities given, any deviation may result in a price adjustment.
3. High performance and solar control glass may be subject to thermal stress and should therefore be thermally assessed. This assessment can be obtained by faxing or email project documents to Cooling Brothers head office or to your account manager.
4. Diagrams for use in production should be submitted on the approved Cooling Brothers form only. When shaped glass is required, timber or metal templates may be required prior to commencement of the order
5. All architectural glass is manufactured to the relevant Australian Standards at the time of supply.
6. Quality requirements for cut to size and processed glass are manufactured to AS/NZS 4667
7. Furnaced laminates may show edge delamination, imperfections / bubbles up to 10mm from the edge of the glass, holes or cutouts. Photoelasticity, anisotropy (irredesence) quenching and roller waves are inherent to all furnaced glass.
8. Minimum order rates apply for ImagInk and IGU orders.
9. All laminated glass to be edged protected or risk not being warranted.
10. Delivery charges apply, additional charges may apply for non return of Cooling Brothers A-frames or equipment.

Please note: Failure to provide our quote reference may result in an overcharge.